# Insight<sup></sup>.

## Microsoft Teams Calling PoC

## Collaborate with Calling from Microsoft Teams.

## Business challenge

Maintaining a collaborative environment across a dispersed workforce is a challenge for organizations of any size. Finding, implementing and adopting a user-friendly solution for communications is no small task.

Microsoft Teams<sup>®</sup> helps unite your workforce with solutions like Teams Calling. Find out whether Microsoft<sup>®</sup> Teams Calling is the right fit for your workforce and how to deploy it to your best advantage when you partner with Insight.

## Our solution

Insight's Microsoft Teams Calling Proof of Concept (PoC) engagement will help you evaluate all that Teams Calling and Voice has to offer. Allow our Microsoft Teams experts to walk you through the process of identifying and addressing your organization's unique requirements. We'll help you navigate the decision and deployment phase for Microsoft Teams Calling.

#### What to expect

- Get a comprehensive overview of Teams Calling capabilities.
- Discover and review your critical objectives and business requirements.
- Evaluate Teams Calling without disrupting your current environment.
- Identify risks, gaps and recommendations for deployment.
- Develop a clear roadmap for deployment success.

## PoC deliverables

Your Teams Calling PoC engagement will result in several key deliverables designed to support your successful implementation of Microsoft Teams Calling:

- Comprehensive analysis
- Configuration of Teams Calling for 10 users
- Next-step recommendations
- Long-term roadmap and strategy

#### Benefits

- Cost-effectively test Teams
   Calling in your current
   environment.
- Discover security risks and gaps without disruption.
- Plan for efficient deployment and adoption.
- Maximize your Teams Calling investment long term.

#### Our partner



#### Related services

Microsoft 365 Security and Compliance Workshop Microsoft 365 Envisioning Session Microsoft 365 Endpoint Workshop Microsoft Teams Meetings PoC

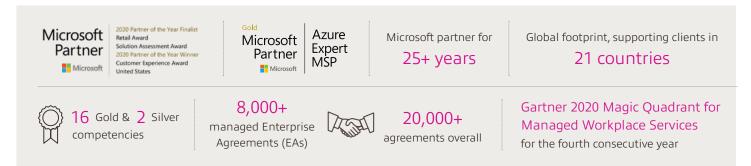
## Workshop overview

This PoC engagement is a collaborative effort between Insight's Microsoft team and client project owners and sponsors, network architects and engineers, and relevant management and process owners. The Microsoft Teams Calling PoC is a remote engagement spanning up to four days, led by Insight's Microsoft experts through all three phases.

Planning	Analysis and configuration	Next steps
<ul> <li>Kickoff meeting</li> <li>Review expectations, goals, scope and deliverables</li> <li>Introduce stakeholders and establish meeting expectations and cadence</li> </ul>	<ul> <li>Analysis and configuration</li> <li>Four days of analysis and configuration of the Teams Calling environment</li> <li>Direct routing configuration and enablement of up to 10 users</li> <li>Configuration of PSTN in/outbound calling</li> <li>Extension to extension dialing with 3rd party PBX</li> </ul>	<ul> <li>Half-day post-PoC workshop</li> <li>Review of the environment</li> <li>Findings from the PoC</li> <li>Recommendations and next steps</li> </ul>

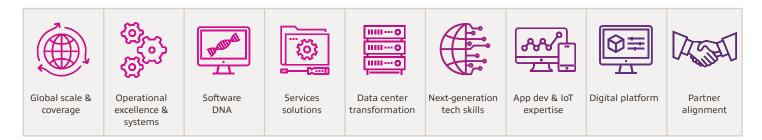
## Why Insight for Microsoft solutions?

Insight's strong supply chain optimization and workplace solutions combined with our data center transformation expertise and modernized applications keep business running, foster flexible work environments and put you at the forefront of innovation.



## A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At Insight, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.



## About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions<sup>™</sup> that help your organization run smarter. We'll work with you to maximize your technology investments, empower your workforce to work smarter, optimize your business and create meaningful experiences.

