



Healthcare Organization Saves Time and Resources With New IT Infrastructure

The organization offers general acute services in rural locations across the country. They provide much-needed healthcare and services to rural communities and surrounding areas. The company has over 12,000 employees across 22 hospitals and 15 outpatient centers in 13 states.

The company was working with an older power and cooling infrastructure that didn't support their business needs and growth goals.

An outdated infrastructure

The organization was struggling with the previous IT infrastructure due to its age and lack of proper maintenance. The company wanted to find a way to update its infrastructure with systems that could support the current business demands and future growth.

The inefficiencies of their IT infrastructure put a strain on their resources, staff and clients that barred them from efficiently supporting their business demands.

A quick turnaround

With a deadline of one year to migrate its entire infrastructure, the organization met with Insight and APC to find a solution. We performed virtual assessments on every hospital and outpatient center infrastructure.

The teams' findings allowed them to propose the APC® EcoStruxure™ IT management and monitoring solution to provide better support and centralized visibility of the organization's assets.

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Facts at a glance

Client industry:

Healthcare

Size of company:

22 Hospitals and 15 outpatient centers with 12,000 employees

Challenges:

The organization sought to refresh the existing power and cooling infrastructure to better support current business demands and future growth.

Solution:

After performing virtual infrastructure assessments for each hospital and outpatient center, Insight and APC proposed APC® cloud-based management and monitoring solution, EcoStruxure™ IT.

Results:

- Updated the entire IT infrastructure nationally
- Central management and support of infrastructure stability
- Saved time and resources to address any outages

Solution area:

Insight's Digital Innovation solutions help clients incorporate emerging tech into their business operations to improve the customer experience.

A healthy diagnosis

With the new EcoStruxure IT system in place from Insight and APC, the organization was able to meet its deadline and update its entire IT infrastructure nationally. The company can now centrally manage and monitor the stability of the power and cooling infrastructure at each site.

The healthcare organization has allowed its local IT support staff to be more efficient in addressing outages or challenges that arise, minimizing and even eliminating the risk of downtime for the hospital staff.

With the help of Insight and APC, this healthcare organization has drastically improved its infrastructure management to reduce downtime for staff, so they can focus on what's most important: the patient care.